

The Board is tasked with periodically reviewing and updating our Constitution and Bylaws and instituting Policies as required for the operation of the ROG. The last time the Constitution and By-Laws were updated was in 2022, and we are just introducing our first Policy Manual this year. With approval of the Board a subcommittee was tasked with this challenge. The subcommittee met several times via zoom meetings as well as working individually to complete the task which took approximately 6 months.

This document will provide a brief overview of the updates in the ROG Constitution and Bylaws v9.0 and the ROG Policy Manual v1.0.

### **Constitution and Bylaws**

There are no substantial changes proposed. The changes that are proposed are primarily a reorganization for clarity, some clarification of wording and some minor Bylaw changes. This includes things like:

- Clarified the terms such as "eligible persons", "in good standing", "voting member".
- Clarified that we intend to time any voting such that results can be announced at the Annual General Meeting, it may not always be possible to do so.
- Clarified the process for Board nominations.
- Clarified that all positions within the Board (existing and newly elected) shall be selected by the current Board. The Voting members elect Board members only, the Board selects the positions on the Board.
- Eliminated the Board 3 (2-year) term limit.
- Expanded on the responsibilities of the Treasurer
- Clarified that the Treasurer may disburse funds in any amount within the budget
- Expanded the roles of the Directors at Large
- Added articles regarding Board of Directors conflict of interest
- Added that the Board should carry insurance for the Rally. We always did this but it was not required in our Bylaws

### **Policy Manual**

As allowed by our Constitution and Bylaws, we created a Policy Manual

This covers things like:

- Our current fee structure
- Our current logo
- Clarified that the Treasurer may disburse funds not within the budget up to \$500 without the prior, written consent of the President

We offer this to our members and look forward to any and all input from our membership.

Constitution and By-Law/Policy Manual Subcommittee

Brian Harbison/Jeff Robinson



# **Redwood Owner's Group Constitution and By-Laws**

Version 9.0      May 2026

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## **1. Article I – Establishment**

### **1.1. Name, Mission, Logo and Motto**

- 1.1.1. The name of the organization shall be the “Redwood Owners Group”, hereinafter referred to as the ROG.
- 1.1.2. The ROG is an organization designed specifically to provide Redwood 5th Wheel RV enthusiasts with knowledge, expertise and ideas to enhance the ownership experience for all current, former and prospective owners of Redwood Luxury Vehicles manufactured by Crossroads RV, Indiana.
- 1.1.3. A Board of Directors (Board) shall be established (see Article IV) to govern the ROG.
- 1.1.4. The ROG Board shall establish a Logo and a Motto.

### **1.2. Organizational Status**

- 1.2.1. The ROG is a registered 501 (c7) non-profit organization without ownership, incorporated in the State of Indiana.
- 1.2.2. The ROG is a separate legal entity and has no affiliation with the Crossroads RV company or the Redwood RV company.
- 1.2.3. The fiscal year of the ROG shall be January 1 to December 31.

## **2. Article II – Membership**

### **2.1. Classes of Membership**

- 2.1.1. The term “Eligible Person(s)” refers to a single or dual, current, former or prospective owner of one Redwood RV. Each Eligible Person(s) membership is limited to a maximum of two (2) persons who share a single ROG membership.
- 2.1.2. In “Good Standing” refers to any Eligible Person(s) who have paid the appropriate fees and are allowed, by the Board, to join the ROG.
- 2.1.3. The term “Regular Member” refers to any Eligible Person(s) in Good Standing.
- 2.1.4. The term “Charter Member” refers to any Eligible Person(s) in Good Standing that became a member of the ROG prior to the end of the 2016 National Rally. By definition, a Charter Member is also a Regular Member.

- 2.1.5. The term “Lifetime Member” refers to any Eligible Person(s) in Good Standing that have continuously owned a Redwood RV and have paid the required one-time Lifetime membership fee. A Lifetime Membership is not transferable under any circumstances.
- 2.1.6. The term “Industry Member” refers to anyone who is employed in the RV Manufacturing, RV Sales or RV Service and Parts industry, that has paid the appropriate fees and are allowed, by the Board, to join the ROG.

## 2.2. Application for Membership

- 2.2.1. Application for all categories of membership is voluntary. By virtue of applying for any membership, all applicants agree that they will abide by the ROG Constitution and By Laws, the ROG Forum Rules & Etiquette, the ROG FaceBook Rules and Etiquette and all other ROG rules that may apply.
- 2.2.2. Any Regular or Charter membership that expires shall be considered dormant and not in Good Standing but can be reinstated upon payment of membership fees and acceptance by the Board.
- 2.2.3. Membership may be cancelled at any time by submitting a written request to the Secretary, but no refund will be issued.
- 2.2.4. Transfer of membership – No transfer of membership will be considered, under any circumstances.

## 2.3. Member Voting Rights

- 2.3.1. Industry Members may not hold any position on the Board and do not have any voting rights.
- 2.3.2. Lifetime, Charter and Regular Members, who are in Good Standing, have the right to one vote per Eligible Person(s) membership. These members are referred to as “Voting Members”.
- 2.3.3. Each Voting Member may participate in the election of Board Members, Constitution and By-Law changes, dissolution of the ROG and other elections or proposals as the Board may see fit.
- 2.3.4. Although it is intended to time any voting such that results can be announced at the Annual General Meeting, it may not always be possible to do so. The Board, therefore, at their discretion, may set a voting date at any time.

## 2.4. Other Member Rights

- 2.4.1. All Voting Members have the right to request attendance to a Board Meeting to address the sitting board. The member must make a written request to the current Board President at least 15 days in advance of the next Board meeting to be scheduled on the agenda.

### **3. Article III – Membership Fees**

#### **3.1. Annual Dues & Other Fees**

- 3.1.1. The Board shall establish and set the level for application fees, membership fees, and any other fees for services provided.
- 3.1.2. The Board shall review the membership fee annually, adjusting them in accordance with the annual budget.
- 3.1.3. Any changes to multiple year fees apply to new and renewing applications only. All Voting Members that have paid multiple year fees will not incur a surcharge or be eligible for a refund.
- 3.1.4. The Board may implement a “Lifetime Membership” fee.

### **4. Article IV – Governance**

#### **4.1. Board**

- 4.1.1. The governing authority of ROG is called the “Board of Directors” (Board). The Board is derived from the Voting Members and shall be vested in the elected members who serve on the Board.
- 4.1.2. No more than one (1) member from any Eligible Person(s) membership may stand for election or be elected to the Board at the same time.
- 4.1.3. A Board member must currently own a Redwood RV. Upon sale of their Redwood RV, the Board member shall submit their resignation to the President.
- 4.1.4. The Board is composed of the President, Vice-President, Secretary, Treasurer and at least four (4) Directors at Large. The number of Directors at Large can be increased, at the discretion of the Board, to a maximum of six (6).
- 4.1.5. The ROG shall be managed and operated in accordance with this Constitution and By-Laws and any duly adopted policies.
- 4.1.6. The Board shall maintain appropriate Director and Officer Liability Insurance.

#### **4.2. Board Nominations**

- 4.2.1. The president shall designate the chair of the nominating committee, either from the Board or from the Voting Members or both, subject to approval of the Board.
- 4.2.2. The nominating committee chair shall present to the Board a slate of candidates to replace the Directors whose terms are expiring.
- 4.2.3. Each candidate must be a Voting Member and must have agreed to accept the responsibility of the Board position.
- 4.2.4. The Board shall vote to approve or not approve this slate of candidates.
- 4.2.5. Upon completion of the slate of Board approved nominees, the nominations will be announced to the Voting members (see Article 2.3)
- 4.2.6. All positions within the Board (existing and newly elected) shall be selected by the current Board. The Voting members elect Board members only, the Board selects the positions on the Board.

#### 4.3. Terms of Office

- 4.3.1. The term of office for the Board is two (2) years beginning after the election. However, at the discretion of the Board, some, or all terms may revert to one (1) year.
- 4.3.2. To ensure continuity of leadership, Board positions shall change as follows:
  - President and Treasurer in one year
  - Vice President and Secretary in the next yearDirectors at Large may be changed in any year.
- 4.3.3. If any Board member becomes ineligible through selling their Redwood RV, default or any other reason, they shall immediately resign their position, or the President shall strike them from the Board. If the President becomes ineligible, the Board shall convene a meeting to remove the President.
- 4.3.4. If the President is unable to complete his/her term of office, the Vice-President shall assume the President position.
- 4.3.5. If other Board members are unable to complete their term, the Board may fill the vacancy for the remainder of that Board members' term, until the next election.
- 4.3.6. Board members elected shall remain in office unless a member dies, resigns, is duly removed from office or until a successor is

elected. Removal of a Board Member for any reason other than death or resignation requires a majority vote of the Board.

#### 4.4. Roles and Responsibilities

The Board shall

- 4.4.1. Develop policies in accordance with this Constitution and By-Laws. Policies do **NOT** need to be approved by the Voting Members.
- 4.4.2. Review this Constitution and By-Laws and develop additions, deletions or amendments, which shall be submitted to the Voting Members for approval.
- 4.4.3. Review and manage the day to day operation of the ROG, according to the Constitution and By-Laws and policies, having authority for decision making and implementing policies.
- 4.4.4. Set and manage an annual budget in accordance with sound business practices, ensuring fiscal responsibility.
- 4.4.5. Perform the responsibilities regarding fees in accordance with Article 3.
- 4.4.6. Select duly elected Board Members to specific positions on the Board such as President, Vice President, Secretary, etc..
- 4.4.7. Create and appoint Voting Members and non Voting Members to volunteer positions as required.
- 4.4.8. Set the date for the Annual General Meeting (AGM) in accordance with Article 5.
- 4.4.9. Set the date for the Annual National Rally in accordance with Article 6.
- 4.4.10. **NOT** encumber the ROG with a loan or credit facility from a bank or other commercial lending facility.

#### 4.5. President

- 4.5.1. The President is the principal Executive Officer of the ROG and shall exercise supervision and control of the affairs and business of the ROG. When available and in attendance, the President shall preside at all AGM and Board of Director meetings. When the President cannot attend a meeting, the Vice President shall assume these duties. If the Vice President is not available, then the President will designate someone else from the Board to perform these duties.

- 4.5.2. The President shall coach and mentor all members of the Board in fulfilling their roles and preparing them for additional responsibilities.
- 4.5.3. The President shall retain responsibility for the safety and security of all assets or materials belonging to the ROG, whether held personally or custody is delegated to another Board or member.
- 4.5.4. The President shall approve any external correspondence prior to issue.
- 4.5.5. The President shall appoint Board Members otherwise not specified.

4.6. Vice-President

- 4.6.1. The Vice-President shall perform any duties assigned by the President and the Board.
- 4.6.2. In the absence of the President at a meeting or, in the event of the President's inability to preside, the Vice-President shall fulfill the duties of President and shall have the same authority as the President when so acting.

4.7. Secretary

- 4.7.1. The Secretary is responsible for the recording and distribution of complete, accurate and adequate minutes of all Board meetings, Annual General Meetings and any special meetings of the Board.
- 4.7.2. The Secretary shall maintain all organizational records as required.
- 4.7.3. The Secretary shall maintain the ROG Constitution and By-Laws, by updating all approved changes, be they additions, deletions or amendments.
- 4.7.4. The Secretary shall maintain the ROG policies, by updating all approved changes, be they additions, deletions or amendments.
- 4.7.5. The Secretary shall receive and issue all ROG correspondence, including meeting notices and agendas.
- 4.7.6. If the Secretary is unable to attend any meeting that requires his or her presence, the President shall appoint an alternate.

4.8. Treasurer

- 4.8.1. The Treasurer shall maintain all financial records and secure all funds in accordance with this Constitution and By-Laws and policies.

- 4.8.2. The Treasurer is authorized to disburse funds, as required for the operation of ROG, of any amount within the currently approved budget.
- 4.8.3. The Treasurer may be authorized by the Board to disburse funds, as required for the operation of ROG, **NOT** within the currently approved budget. Payment of any invoice exceeding that amount requires the prior approval of the President, in writing. Under no circumstances shall multiple payments be made, to circumvent this Article.
- 4.8.4. All funds received by any person on behalf of ROG shall be delivered to the Treasurer.
- 4.8.5. All funds for deposit, received by the Treasurer, shall be deposited, as soon as possible, to the credit of the ROG, and entered into the financial records of the ROG.
- 4.8.6. The Treasurer shall utilize a commercially available accounting program to maintain accurate financial records of the ROG.
- 4.8.7. The Treasurer shall provide a detailed monthly summary of the ROG finances to the Board. These reports shall include, but are not limited to:
  - A summary of all current income and expenses compared to the approved budget, since the previous report.
  - A summary of all year to date income and expenses compared to the approved budget, since the previous report.
  - Any potential future expenditures and the current cash and investment balances.
- 4.8.8. At the end of the financial year, the Treasurer shall submit a summary of annual income and expenses compared to the approved budget.
- 4.8.9. At the end of the financial year, the Treasurer shall submit a draft budget for the next financial year to the Board for approval.
- 4.8.10. The Treasurer shall operate the bank account(s), as approved by the Board.
- 4.8.11. The Treasurer shall review various options for bank accounts and investments that would be beneficial to the ROG, and present these options to the Board for review and consideration.

#### 4.9. Directors at Large

4.9.1. The President, in consultation with the Board, may assign specific roles to the Directors at Large. These roles include, but are not limited to, the following:

- Membership Director
- Website Director
- Marketing Director
- Nominations Director
- Technical Director
- Rally Director/Manager

#### 4.10. Board Voting Rights

4.10.1. Each Board member, in attendance at the meeting, shall have one (1) vote. The President shall abstain during the initial vote and shall only cast their vote in the event of a tie. No proxy or absentee votes are accepted.

4.10.2. The Director at Large appointed as the Rally Manager is either selected from the duly elected Board or appointed to the Board by the current Board members (between elections as per Article 4.3.5). Therefore, the Rally Manager shall have Board voting rights as a Director at Large.

#### 4.11. Meetings

4.11.1. The Board shall endeavour to conduct Board meetings monthly but shall meet at least every three (3) months. These meetings should contain, at a minimum:

- A report from the President or Vice-President
- A report from the Secretary
- A report from the Treasurer
- A report from the Rally Director/Manager
- A report from Membership
- Reports from other Directors as required

4.11.2. All Board meetings shall be conducted in accordance with the latest version of "Robert's Rules of Order" when its requirements are consistent with this Constitution and By-Laws, and any duly adopted policies.

4.11.3. All Board members shall attend all Board meetings whenever possible.

4.11.4. A quorum shall consist of 50% of the voting Board members.

- 4.11.5. The President may call a special meeting of the Board at any time, with a minimum of seven (7) days notice for a web-based meeting or conference call.
- 4.11.6. Meetings shall commence on attaining the required quorum. Where a quorum is not achieved, the meeting will be rescheduled within the following week and business will be conducted, regardless if a quorum is achieved, or not.
- 4.11.7. The Secretary shall send out notice of an impending meeting with a request for agenda items, at least seven (7) days prior to the meeting.
- 4.11.8. The Secretary, or if absent a designate, shall record & publish an accurate record of the discussions at the meeting. Minutes shall not be posted on the website, due to privacy concerns, but should be made available to any ROG "Voting Member", upon request. Prior to distribution to ROG Members, all personal information shall be redacted.

#### 4.12. Conflict of Interest

The reputation and credibility of the ROG Board rests on its ability to make fair, objective and impartial decisions in accordance with carefully defined criteria. Consequently, it is essential to avoid situations where a conflict of interest may influence, or appear to influence, that decision-making process. There are two types of conflict of interest situations:

- 4.12.1. Where a ROG Board member or member of a ROG Board member's family has or appears to have a financial interest in a decision or will receive (or appear to receive) a benefit from ROG resources.
- 4.12.2. Where a ROG Board member or member of a ROG Board member's family has or appears to have an affiliation or some relationship with a member or business that could influence or appear to influence a ROG Board member's decision.

The following guidelines are intended to help the ROG's ROG Board members avoid both types of conflicts.

- 4.12.3. Members of the ROG Board have broad interests and participate in many community, charitable and business activities. The broader the ROG Board member's experience, the more valuable the ROG Board member is to the ROG.

4.12.4. From time to time, however, a ROG Board member may serve as an officer, staff member, director, board member or consultant to an organization under consideration for ROG support. Situations may also arise where a ROG Board member's business or personal interests may be affected by a ROG decision. In all such cases, the potential for conflict of interest should be recognized and disclosed, and appropriate steps taken to prevent influence or favoritism.

4.13. Security and Privacy of Records

4.13.1. All Board members shall ensure the security and privacy of all ROG records. No member's private information shall be posted on the Internet, unless the member has specifically approved, in writing, their information to be posted, and it shall be protected by adequate security provisions.

4.13.2. No personal information shall be divulged to any external organization, company, person, etc..

**5. Article V – Annual General Meeting (AGM)**

5.1. Notice/Schedule

5.1.1. The Board shall endeavour to schedule the AGM to coincide with the annual National Rally. If an "in person" AGM cannot be held; the Board shall endeavour to establish a virtual AGM by Zoom or other web based meeting service. The virtual AGM shall be held within 30 days of the regular scheduled date of the National Rally.

5.1.2. Notice of the Annual General Meeting (AGM) shall be issued to all Members at least 60 days prior to the meeting.

5.1.3. The agenda and all reports (see below) shall be posted on the ROG website and/or ROG FaceBook page and be available to all Voting Members, prior to the AGM at least 30 days prior to the meeting.

5.2. Reports

5.2.1. Reports published prior to the AGM shall include, but are not limited to:

- Previous AGM minutes.
- President's report.
- Treasurer's report.

5.3. Agenda

5.3.1. The AGM standing agenda shall include, but is not limited to:

- President's welcome and opening remarks
- Announcement of approval (via online voting) of published reports and voting results, including but not limited to:
  - Previous AGM minutes.
  - President's report.
  - Treasurer's report.
  - Results of Board elections (if scheduled to coincide with the AGM)
  - Results of proposed Constitution and By-Law changes (if scheduled to coincide with the AGM)
- Business arising from the previous AGM.
- Questions/Voting Member's issues.
- President's closing remarks.

5.3.2. A quorum is at least ten (10%) percent of the Voting Members. Where a quorum is not achieved, the meeting shall be rescheduled to the following day and business will be conducted, regardless if a quorum is achieved, or not.

## **6. Article VI – Rallies**

### 6.1. National Rally

- 6.1.1. The Board shall schedule at least one (1) National Rally each year.
- 6.1.2. The Board may schedule regional Rallies at their discretion.
- 6.1.3. The Board shall maintain appropriate Rally Insurance for any in-person National Rally.

## **7. Article VII – Amending the Constitution and By-Laws**

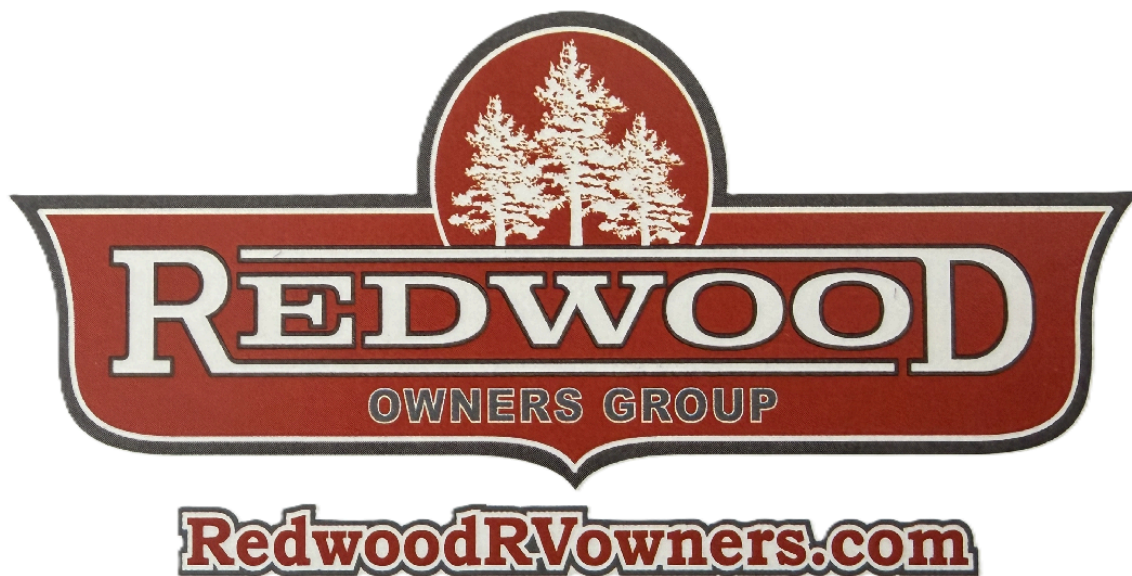
### 7.1. Eligibility

- 7.1.1. Any Voting Member may propose an addition, deletion or amendment to the Constitution and By-Laws.
- 7.1.2. Any proposed change(s) shall be submitted in writing to the Secretary. The written request shall include reasons for the proposed change.
- 7.1.3. Each proposed Constitution or By-Law change shall be referred to the Board. The Board shall have the authority to accept, amend, or reject the proposed amendment(s).
- 7.1.4. Change requests approved by the Board shall be submitted for review and a vote by the Voting Members (see Article 2.3).

- 7.1.5. The Board may make minor corrections to the Constitution or By-Laws, for the sole purpose of eliminating or correcting clerical, grammatical or typographical errors without approval of the Voting Members.

## **8. Article VIII – Dissolution**

- 8.1. The ROG shall be dissolved if a majority of the current Voting Members vote for such a dissolution. A simple majority of 50% of the votes cast, plus one (1) is required for dissolution.
- 8.2. All assets, which may remain after payment of the just debts due city, state, nation, or creditors, shall be contributed to a qualified charity or charities, as selected by the Board.



# **Redwood Owner's Group Policy Manual**

Version 1.0      May 2026

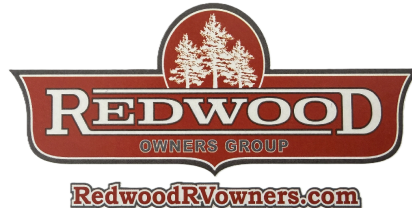
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The following are the current policies of the Redwood Owner's Group (ROG). These are established in accordance with Article 4.4.1 of the ROG Constitution and By-Laws.

**Policy 2015-01      Logo**

The following is the current, official logo of the ROG:



**Policy 2015-02      Motto**

The current, official motto of the ROG is "Owner's Helping Owners".

**Policy 2019-01      1-Year Membership Fee**

The 1-year Regular or Charter Membership fee is set at 15.00 USD. This membership will start on the date that the funds were received by the ROG and expire at the end of the same month, one year later. This assumes that the Board of the ROG accepts the member.

**Policy 2019-02      2-Year Membership Fee**

The 2-year Regular or Charter Membership fee is set at 25.00 USD. This membership will start on the date that the funds were received by the ROG and expire at the end of the same month, two years later. This assumes that the Board of the ROG accepts the member.

**Policy 2019-03      Lifetime Membership Fee**

The Lifetime Membership fee is set at 150.00 USD. This membership will start on the date that the funds were received by the ROG and not expire unless the ROG is dissolved. This assumes that the Board of the ROG accepts the member.

**Policy 2020-01      Membership Voting**

All voting shall be done on-line via the ROG website and/or ROG FaceBook page or other method and all voting results shall be posted on the ROG website and/or ROG FaceBook page.

Board member nominations, proposed Constitution and By-Law changes, proposed dissolution of the ROG or other proposals shall be announced 30 calendar days prior to the commencement of voting.

Voting for proposed Board members, proposed Constitution and By-Law changes, proposed dissolution of the ROG, reports required for the Annual General Meeting (AGM) or other proposals shall be scheduled for 30 calendar days prior to the completion of voting.

The results of all voting shall be tallied by the Secretary, reviewed and approved by the current Board and announced to the Voting Members within 7 days of completion of voting.

**Policy 2021-01      FaceBook and Forum Rules and Etiquette**

The ROG FaceBook and Forum Rules and Etiquette are as follows:

Any post found in contravention of the following rules will be edited or deleted without notice, at the discretion of a Moderator. A second contravention may result in a 30-day account ban. Further contraventions may result in a total ban.

1. The following subjects are **NOT** allowed – politics, religion, racial epithet or sexually explicit content.
2. The use of foul, abusive or offensive language, which includes, but is not limited to swearing, vulgar or obscene words, is **NOT** permitted at any time. Using symbols instead of letters or leaving blank letters does not exempt your post from this requirement.
3. No flaming or attacking of other members is permitted. Please respect the experience and comments of others. If you don't agree with another post, you may politely post why you think their argument is incorrect, providing facts to substantiate your position. Calling them an idiot, moron, etc. is not factual, nor does it advance or substantiate your argument, and will **NOT** be tolerated.
4. The ROG FaceBook page and the forum may **NOT** be used to discuss any ongoing legal action or to elicit support for any potential class action lawsuit, or other legal action.
5. The ROG FaceBook page and the forum may **NOT** be used to harass Redwood, any dealer, service station or vendor of any kind. It is acceptable to post issues, but the discussions must be respectful and based on facts.
6. The ROG FaceBook page and the forum may **NOT** be used to solicit support for, or to report on any type of "cause". It is for technical discussions and is not to be used as your personal soapbox.
7. Spoof accounts (fraudulent profiles designed to impersonate a legitimate person, business, or entity in order to deceive our members) will **NOT** be tolerated.
8. Any person who creates an account meant to intimidate or mock another member will **NOT** be tolerated.
9. Dealers may participate on the FaceBook page or forum, but may **NOT** advertise or attempt to recruit business, or discredit another dealer. Dealers may answer technical questions.

10. All decisions of the Moderators are final, and any abuse, excessive criticism or foul language directed at a Moderator may result in an immediate and permanent ban from the FaceBook page and/or forum.

**Policy 2022-01 Director and Officer Insurance**

The Board of the ROG shall maintain Non-Profit Directors and Officers Liability Insurance with coverage of at least \$1,000,000.

**Policy 2022-02 Rally Insurance**

The Board of the ROG shall maintain Non-Profit Rally/Convention Liability Insurance, distinct and separate from Director and Officer Insurance with coverage of at least \$1,000,000 for each National Rally. This insurance is not required if there is no in-person National Rally.

**Policy 2026-01 Payments Not in Budget**

Per Article 4.8.3 of the ROG Constitution and By-Laws, the Treasurer is authorized by the Board to disburse funds, as required for the operation of the ROG and **NOT** within the currently approved budget up to 500 USD on his/her own recognizance. Payment of any invoice exceeding this 500 USD requires the prior approval of the President, in writing. Under no circumstances shall multiple payments be made, to circumvent this policy.

## **Policy 2026-02      Code of Ethics**

The ROG Board hereby adopts the following Code of Ethics:

- Respect for the communities we work with and serve.
- Integrity in our actions.
- Responsibility for our decisions and their consequences.

We are committed to:

- Acting honestly, truthfully and with integrity in all our transactions and dealings.
- Avoiding conflicts of interest.
- Appropriately handling actual or apparent conflicts of interest in our relationships.
- Treating our members fairly.
- Treating every individual with dignity and respect.
- Treating our members with respect, fairness and good faith and providing conditions that safeguard their rights and welfare within the membership.
- Being responsible, transparent and accountable for all of our actions.